

Implementation Of Pharmaceutical Service Standards At The South Wara Community Health Center, Palopo City Based On Health Ministerial Regulation No. 74 Of 2016

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Abstract

Pharmaceutical services at the health center are services provided by pharmacists directly to patients who are responsible for pharmaceutical preparations in order to improve the quality of patient health. This study is based on how the role of pharmacists and pharmaceutical technical personnel at the South Wara Health Center, Palopo City to find out whether it is in accordance with existing standards so that activities in the pharmacy are maximized by the services available at the South Wara Health Center, Palopo City. The method used in this study was observational with a descriptive approach using a *checklist* sheet. The results showed that the South Wara Health Center of Palopo City, South Sulawesi was in accordance with Permenkes No. 74 of 2016 with the results of the *Checklist* sheet for Processing Pharmaceutical Supplies and consumables obtained 97% with a good category and for Clinical Pharmacy Services obtained 94.4% with a good category.

Keywords: *Checklist* Sheet; Pharmaceutical Services; Permenkes No. 74 of 2016; Puskesmas

1. Introduction

Pharmaceutical services at puskesmas are an integral part of the implementation of health efforts, which play an important role in improving the quality of health services for the community. Pharmaceutical services are integrated activities with the aim of identifying, preventing and resolving drug and health-related problems. The demands of patients and the public for improved quality of pharmaceutical services require an expansion of the old paradigm that was *drug oriented*. into a new *patient-oriented* paradigm. with the philosophy (*pharmaceutical care*) [1].

Puskesmas Wara Selatan is one of the health centers in Palopo City, South Sulawesi Province built in 2003 which is located in the Islamic Center Complex, Takkalala Village, South Wara District with a land area of 1,437 M², and has received full accreditation or the highest research result predicate.

Research conducted by Robiyanto et al (2019) with the aim of knowing how many health centers in the Pontianak City area already have pharmacists and determining the average percentage of implementation of Pharmaceutical Service Standards in all health centers. The method used was a survey with a measuring instrument in the form of a validated questionnaire sheet containing questions about pharmaceutical service standards at the health center. The results of this study indicate that the Pontianak City Health Center carries out the management of pharmaceutical preparations and BMHP by 94.16% and the share of clinical pharmacy services by 60.62% in accordance with Permenkes Number 74 of 2016.

This research is based on how the role of pharmacists and pharmaceutical technical personnel at the Puskesmas Wara Selatan Palopo City to find out whether it is in accordance with existing standards so that activities at the pharmacy are maximized, the meaning of maximum is that patients are satisfied with the services at the Puskesmas Wara Selatan Palopo City.

Based on the Minister of Health's regulation on Pharmaceutical Service Standards at health centers, it turns out that there are still so many health centers that have not fully provided maximum services, one of which is the South Wara Health Center. Apart from the limited facilities and infrastructure, one of which is a counseling room, and limited pharmaceutical personnel. is also a major obstacle to implementing pharmaceutical services at puskesmas that are in accordance with the standards.

Based on the description above, it is important to know the standard of pharmaceutical services that have been implemented at the South Wara Health Center, so that it can be used as pharmaceutical material to improve the performance of pharmacists who carry out pharmaceutical work.

2. Methodology

This study includes non-experimental research with a descriptive research design using quantitative analysis. The method used to measure the suitability of pharmaceutical services can be surveyed through questionnaires, checklist sheets.

Research Variables

The research variable is something that has been determined by the author to be researched more deeply, then information will be obtained related to it which is then concluded. The variables in the study are pharmaceutical services, namely a direct and responsible service to patients related to pharmaceutical preparations at the South Wara Health Center in order to achieve results in the form of improving the quality of life of patients. Pharmaceutical service variables have sub-variables in the form of management of pharmaceutical preparations or consumable medical materials, clinical pharmacy services.

Data Analysis

The data obtained from the interviews is calculated as a percentage and then a description of the pharmaceutical service standards at the health center is described, then conclusions are drawn on how the implementation of pharmaceutical service standards at the South Wara Health Center, Palopo City based on Permenkes Number 74 of 2016.

The steps to get the percentage of a questionnaire are:

1. The data contained in the checklist sheet is calculated using a guttman scale, for the correct answer "yes" will be given a score of one and the wrong answer "no" will be given a score of 0.
2. The data is calculated using the percentage (%) of the answers to the questions, to determine the suitability of the respondents using absolute criteria:

$$p = \frac{a}{bx} 100\%$$

Ket:

P : percentage

a : number of correct questions

b : number of all questions

With the percentage criteria below [2]

- a. Good category, $\geq 76-100\%$ (correct)
- b. Fair category, $60-75\%$ (correct)
- c. Less category, $\leq 60\%$ (correct)

3. Result and Discussion

3.1. Results

Demographic Profile of Respondents

Table 1. Demographic Porphyry of Respondents

No.	Respondents	Length of service	Working hours
1	Responsible pharmacist puskesma wara selatan	10 Years	07.00 - 13.00

Table 4.1 above shows the profile of respondents in this study, namely a pharmacist who is responsible for the pharmaceutical installation at the South Wara Health Center. The working period of the pharmacist is 10 years. Based on other research, it explains that the longer the working period of an employee, the employee's performance will increase because it is related to work experience (Satibi, 2018).

Pharmacy service hours at the South Wara Health Center Pharmacy are at 07.00 and 13.00 in the afternoon Puskesmas has a power of attorney that contains the transfer of duties between offices, so that if the prescription comes outside these hours, another health nurse such as a duty nurse or midwife will prepare the medicine. The nurse/midwife takes the medicines available at the Emergency Department (IGD) and also fills in the stock card so that the nurse/midwife can deliver the prescription to the pharmacy the next day and process it at the IGD.

Facilities and Infrastructure

Facilities and infrastructure are one of the important supports in the health center. To maintain the quality of service in the health center and to carry out its functions properly, adequate facilities and infrastructure are needed and supported by a clean, beautiful and neat environment so that it can meet the expectations or needs of patients which in turn can provide satisfaction to patients (Ulandari, 2019). The following is data regarding the completeness of infrastructure facilities owned by the South Wara Health Center:

Table 2. Facilities and infrastructure of Puskesmas Wara Selatan

No.	Facilities infrastructure according to the Minister of Health Puskesmas Wara Selatan	Checklist	
		Yes	No
1	Prescription reception room	✓	
2	Prescription Reception	✓	
3	1 set of hanging table	✓	
4	Chair	✓	
5	1 set of computer	✓	
6	Medicine rack	✓	
7	Medicine scale		✓
8	Mineral water for dilution	✓	
9	Medicine spoon	✓	
10	Packaging material	✓	

11	Refrigerator	✓	
12	Room thermometer	✓	
13	Etiquette and labeling	✓	
14	Blank prescription copy		✓
15	Service record book	✓	
16	Prescription drop-off counter	✓	
17	Prescription submission book	✓	
18	Bookcase	✓	
19	Counseling Room		✓
20	Leaflet	✓	
21	Book reference	✓	
22	File cabinet	✓	
23	Drug consumption schedule form	✓	
24	Temperature measuring device (Warehouse)	✓	
25	Temperature card	✓	
26	Humidity meter		✓
27	Existence of ventilation (There is air conditioning)	✓	
28	Cupboard Shelves	✓	
29	Pallet	✓	
30	Customized storage cabinet	✓	
Completeness Percentage		90%	

Based on Table 2, it is known that out of 30 facilities and infrastructure that must be owned by Puskesmas, there are 27 items (90%) of infrastructure owned by Puskesmas Wara Selatan. In addition, it is known that the South Wara Health Center has a prescription reception area, a prescription service area, and a clearly visible prescription dispensing area. The service room meets the standard of 1 set of tables and 1 set of computers. The standard prescription service room has medicine shelves and tables, mineral water, medicine packaging materials, medicine spoons, refrigerators, thermometers. room, labels and tags, treatment books and prescription dispensing, however there are no drug scales as they are still being acquired. Health ministry.

The Puskesmas has its own counseling room. Some have met the standards, namely having leaflets and filing cabinets for reference books only have ISO but no drug consumption schedule. The storage room for drugs, bookcases and consumable medical materials meets the standards, namely having a digital temperature measuring device, ventilation, shelves, pallets, special storage cabinets and the absence of temperature cards.

Processing of Pharmaceutical Supplies and Consumable Medical Materials

The management of pharmaceutical preparations and BMHP as described in Permenkes No. 74 of 2016 has the aim of ensuring the continued availability and affordability of drugs and medical consumables that are efficient, effective and rational, can improve the competence or ability of pharmaceutical personnel, realize a management information system, and carry out service quality control. In the management of pharmaceutical preparations and BMHP, there are several parameters, namely planning, requesting, receiving, distributing, recording and reporting, monitoring and evaluating management. The head of the pharmacy room has the responsibility to ensure the implementation of the

management of pharmaceutical preparations and BMHP [3]. The following is data regarding the completeness of the management of pharmaceutical preparations and BMHP owned by the South Wara Health Center:

Drug Planning

The first management of pharmaceutical preparations and consumable medical materials is drug planning. The drug planning process at the puskesmas is that the puskesmas is asked to provide data on drug usage using LPLPO. Furthermore, the district or city pharmaceutical installation will compile and analyze the need for pharmaceutical preparations in its working area, adjust to the available budget and take into account the time of drug vacancies, buffer stock, and avoid excess stock [3].

Table 3. Drug Demand at South Wara Health Center

No.	Indicator	Puskesmas Wara Selatan	
		Yes	No
1	Was the request implemented in accordance with the plan?	✓	
2	Is the planning in accordance with the LPLPO document?	✓	
Percentage of completeness		100%	

Based on Table 3 above, it can be seen that drug planning at the South Wara Health Center is 100% in accordance with Permenkes number 74 of 2016. The first parameter carried out in the management of pharmaceutical supplies and BMHP at the South Wara Health Center is drug planning. In in-depth interviews, the planning of pharmaceutical supplies and BMHP is carried out once a year at the end of the previous year or the beginning of the following year.

Medicine Request

The second management of pharmaceutical preparations and consumable medical materials is drug requests. The request process at the puskesmas is first planning the needs that have been made and then submitting them to the District or City Health Office, in accordance with the provisions of laws and regulations and local government policies [3].

Table 4. Receipt of medicine at the South Wara Health Center

No.	Indicator	Health Centersouth wara	
		Yes	No
1	Does the puskesmas check the packaging/crates based on the LPLPO when receiving medicines?	✓	
2	Does the puskesmas check the type and quantity of drugs based on the LPLPO?	✓	
3	Does the health center check the form of medicine based on the LPLPO?	✓	
Percentage of completeness		100%	

Based on Table 4 above, it can be seen that drug requests at the South Wara Health Center are 100% in accordance with Permenkes number 74 of 2016. The second parameter carried out in the management of pharmaceutical supplies and BMHP at the Puskesmas is drug requests. Based on Table 4 Puskesmas Wara Selatan in an in-depth interview, it is known that the request for pharmaceutical supplies and BMHP is in accordance with the Drug Requirement Plan (RKO) for one year and uses LPLPO.

Medicine Receiving

The third management of pharmaceutical preparations and consumable medical materials is drug acceptance. The process of receiving drugs at the puskesmas is that the pharmaceutical staff checks the pharmaceutical preparations and consumable medical materials submitted, including the number of packages or crates, type, and amount of pharmaceutical preparations in accordance with the contents of the LPLPO document, which is then signed by the pharmaceutical staff known by the head of the puskesmas. If it does not meet the requirements, the pharmaceutical staff can file an objection [3].

Table 5. Receipt of medicine at the South Wara Health Center

No.	Indicator	Health Centersouth wara	
		Yes	No
1	Does the puskesmas check the packaging/crates based on the LPLPO when receiving medicines?	✓	
2	Does the puskesmas check the type and quantity of drugs based on the LPLPO?	✓	
3	Does the health center check the form of medicine based on the LPLPO?	✓	
Percentage of completeness		100%	

Based on Table 5 above, it can be seen that the receipt of drugs at the South Wara Health Center is 100% in accordance with Permenkes number 74 of 2016. The third parameter carried out in the management of pharmaceutical preparations and BMHP at the South Wara Health Center is drug acceptance. Based on Table 4.5 of Puskesmas Wara Selatan, it is known that the receipt of pharmaceutical preparations and BMHP must be adjusted to the LPLPO.

Medicine Storage

Table 6. Receipt of medicine at the South Wara Health Center

No.	Indicator	Health Centersouth wara	
		Yes	No
1	Does the puskesmas check the packaging/crates based on the LPLPO when receiving medicines?	✓	
2	Does the puskesmas check the type and quantity of drugs based on the LPLPO?	✓	
3	Does the health center check the form of medicine based on the LPLPO?	✓	

Percentage of completeness 100%

Drug Storage at South Wara Health Center

No.	Indicator	Puskesmas Wara Selatan	
		Yes	No
1	Is storage based on dosage form and type?	✓	
2	Is storage based on FIFO and FEFO <i>systems</i> ?	✓	
3	Is storage based on temperature stability considerations?	✓	
4	Is storage based on light stability considerations?		✓
5	Is storage based on moisture stability considerations?	✓	
6	Is storage based on considerations of explosiveness or flammability?	✓	
7	Are narcotics and psychotropic substances stored in special cabinets?	✓	
Percentage of completeness		85,7%	

The fourth management of pharmaceutical preparations and consumable medical materials is drug storage. The general aspects that need to be considered in the supply of medicines and BMHP of puskesmas are stored in the drug warehouse, namely equipped with cabinets and shelves for drug storage. The temperature of the storage room must be able to ensure the stability of the drug. Large quantities of preparations are stored on pallets. In accordance with the FEFO or FIFO system, refrigerators, pharmaceutical preparations and flammable BMHP are stored elsewhere or separately (Pamela, 2019).

Based on Table 6 above, it can be seen that drug storage at the South Wara Health Center is in accordance with 85.7% with Permenkes number 74 of 2016. Some have met the standards but there is no storage based on light stability seen from pharmaceutical preparations and BMHP that are not exposed to direct light because the ventilation at the puskesmas has been equipped with curtains.

Medicine Distribution

Table 7. Receipt of medicine at the South Wara Health Center

No.	Indicator	Health Centersouth wara	
		Yes	No
1	Does the puskesmas check the packaging/crates based on the LPLPO when receiving medicines?	✓	
2	Does the puskesmas check the type and quantity of drugs based on the LPLPO?	✓	
3	Does the health center check the form of medicine based on the LPLPO?	✓	

Percentage of completeness 100%

Drug Distribution at South Wara Health Center

No.	Indicator	Puskesmas Wara Selatan	
		Yes	No
1	Is the delivery of drugs to sub units done by administering drugs according to the prescription received (<i>floor stock</i>), persingle drink (<i>unit dose dispensing</i>) or a combination?	✓	
2	Is the delivery of drugs to the network carried out by delivering drugs according to needs (<i>floor stock</i>)?	✓	
Percentage of completeness		100%	

The fifth management of pharmaceutical preparations and consumable medical materials is drug distribution. The city pharmaceutical installation carries out drug distribution to health centers in the working area according to the needs of each health service unit. Furthermore, the puskesmas distributes drug needs for auxiliary services, mobile health centers and other health service units in its area [4].

Based on Table 7 above, it can be seen that the distribution of drugs at the South Wara Health Center is 100% in accordance with Permenkes number 74 of 2016. The fifth parameter carried out in the management of pharmaceutical preparations and BMHP is the distribution of drugs, in in-depth interviews for the distribution of pharmaceutical preparations and BMHP. For the ER, floor stock is carried out for new patients so that it can be given immediately because the ER is open for 24 hours and unit dose dispensing is given to inpatients.

Drug Control

Table 8. Drug Control at South Wara Health Center

No.	Indicator	Health Centersouth wara	
		Yes	No
1	Is there a process for controlling the supply of drugs and medical consumables at this puskesmas?	✓	
2	Is there a process of controlling the use of drugs and medical consumables in this health center?	✓	
3	Is there a process for handling lost, damaged and damaged drugs? What is the expiration date of drugs and medical consumables in this puskesmas?	✓	
Percentage of completeness		100%	

The sixth management of pharmaceutical preparations and consumable medical materials is drug control. Control is used to ensure the availability of drugs and BMHP. Availability control that can be done is the suitability of the national formulary, usage control can be done by means of optimum stock, and recording (Pamela, 2019). Based on Table 8 above, it can be seen that drug control at the South Wara Health Center is 100% in accordance with Permenkes nomor 74 of 2016.

The sixth parameter carried out in the management of pharmaceutical preparations and BMHP is drug control. At the South Wara Health Center, it is known that use control is carried out through stock

cards and stock-taking. The stock card is a record of the entry and release of drugs for each item of Pharmaceutical Supplies. The stock card in the pharmaceutical warehouse at the health center includes the identity of the preparation (preparation name, packaging, packaging content, unit), date, document number, from or to, receipt, expenditure, expiration date, remaining stock, initials, and information (batch number). Stock-taking is carried out once a month by matching the availability of Pharmaceutical Supplies and Consumable Medical Materials with physical stock cards and stock on the computer. In addition, daily physical stock is also carried out in the pharmacy room.

Drug administration

Table 9. Drug Administration at South Wara Health Center

No.	Indicator	Puskesmas Wara Selatan	
		Yes	No
1	Are stock cards available?	✓	
2	Is each sheet of stock card only for recording mutation data of 1 type of medicine?	✓	
3	Is there a daily record of drug use?	✓	
4	Is there an official report on the return of drugs to the health office if the drugs are damaged or expired?	✓	
5	Is every drug mutation recorded in the stock card?	✓	
6	Is there a daily record of medication use?	✓	
7	Is there a recording of receipts and expenditures at the end of each month?	✓	
8	Do you make a report on the use of drugs every month?	✓	
Percentage of completeness		100%	

The seventh management of pharmaceutical preparations and consumable medical materials is drug administration. Administration activities consist of recording and reporting all pharmaceutical service activities at the health center. Based on Table 9 above, it can be seen that drug administration at Puskesmas Wara Selatan is 100% in accordance with Permenkes nomor 74 of 2016.

Drug administration at the South Wara Health Center is in accordance with the standards. Namely the existence of stock cards, each stock card is only for 1 drug, there are records of drug usage every day using a computer, there are minutes if there are damaged or expired drugs. Furthermore, the recording of drugs in the relocation recording book if there is a drug mutation or drug relocation, the recording of drug receipts and disbursements at the end of the month using stock-taking. Finally, there is a report on the use of drugs every month making the LPLPO document.

Drug Monitoring and Evaluation

Table 10. Monitoring and Evaluation of Drugs at Puskesmas Wara Selatan

No.	Indicator	Wara HealthCenter south	
		Yes	No
1	Do you evaluate drug management?	✓	
2	Is drug monitoring and evaluation conducted periodically?	✓	
3	How is drug monitoring and evaluation conducted?	✓	
Percentage of completeness		100%	

The last management of pharmaceutical preparations and consumable medical materials is drug monitoring and evaluation. Based on Table 10 above, it can be seen that drug monitoring and evaluation at Puskesmas Wara Selatan is 100% in accordance with Permenkes number 74 of 2016.

Based on Table 4.10, it is known that monitoring and evaluation of drugs is carried out periodically every month, conveyed during the Mini workshop (MinLok) about the existence of expired drugs. Furthermore, an evaluation of expired drugs can be carried out, because expired drugs will have an impact on the procurement of further drugs, so that the number of drugs that have expired can be reduced when designing the RKO for the following year.

Clinical Pharmacy Services

Clinical pharmacy services are services that are carried out directly and responsibly to patients in order to improve therapeutic outcomes and determine the risk of side effects due to drugs, for the purpose of safety and ensuring the quality of life of patients (Pamela, 2019). In clinical pharmacy services, there are several parameters used, namely assessment and prescription services, drug information services (PIO), counseling, patient visits, monitoring of drug side effects (MESO), and monitoring of drug therapy (PTO). There are several parameters that are not used as a reference because MESO and PTO are not always carried out due to the absence of human resources or pharmaceutical technicians.

Prescription Review and Submission

Table 11. Prescription Assessment and Submission

No.	Indicator	Puskesmas Wara Selatan	
		Yes	No
1	Is a prescription review conducted at this health center before the drug is dispensed? handed over to the patient?	✓	
2	If yes, what are the selection requirements?	✓	
	Administrative requirements	✓	
	-name age, gender, body weight		
	-doctor's name, and signature		
	-prescription date		
	-Recipe origin unit		

	Pharmaceutics requirements	✓
	-shape and strength of the preparation	
	-dose and quantity of medication	
	-stability and availability	
	-rules on how to use	
	-incompatibility	
	Clinical requirements	✓
	-accuracy of indication, dose and timing	
	-duplication of treatment	
	-allergies, interactions, drug side effects	
	-contra indication	
	-side effects	
3	Labeling/ticketing	✓
4	Submit pharmaceutical preparations with adequate information.	✓
	-how to use	
	-indications of each drug	
	-medication schedule	
	-medication prohibition	
5	Documentation after handover	✓
	Percentage of conformance	100%

The first clinical pharmacy service is prescription review and submission. Prescription services start from receiving, reviewing prescriptions, preparing pharmaceutical supplies including compounding drugs, examining, delivering and providing information. At each stage of the prescription service flow, efforts are made to prevent medication errors for patient safety (Sosialine, 2011).

The first prescription service is receiving a prescription, namely checking the completeness of administrative, pharmaceutical, and clinical requirements. Next is compounding, namely taking the required medicine and giving etiquette according to the recipe. Finally, drug delivery is providing information (Muchid, 2006).

Based on Table 11 above, it can be seen that the assessment and submission of prescriptions at the South Wara Health Center is 100% in accordance with Permenkes number 74 of 2016. It is known that the assessment, submission of prescriptions and prescription services have several stages, namely prescription screening, drug preparation, and drug delivery. As for the prescription service process, first a prescription review is carried out before the drug is handed over to the patient so that there are no errors in giving the drug, if there is an error in the prescription, it is immediately consulted with the relevant doctor.

As for the assessment of prescriptions, there are several requirements that are reviewed, namely administrative, pharmaceutical, and clinical requirements. Furthermore, the delivery of prescriptions is carried out by giving etiquette in accordance with the prescription and conducting Information Communication and Education (IEC) to patients. The information conveyed is how to use, side effects, restrictions and storage, all of which are already in the assessment requirements. Furthermore, the prescription is collected to be recorded comprehensively, for documentation carried out at the beginning of the assessment.

Medicine Informatics Service

Table 12. Medicine Informatics Service

No.	Indicator	Health Centerwara seatan	
		Yes	No
1	In the Drug Information Service (PIO) at the puskesmas, do you provide and disseminate information to consumers?	✓	
2	If yes, is the information done in a ? Proactive Passive	✓	
3	Answer questions from patients and health workers via telephone, mail, or face-to-face.		✓
4	Produce newsletters, medicine <i>leaflets</i> , posters		✓
5	Conducting counseling for the community in its area of work		✓
Percentage of conformance		100%	

The second clinical pharmacy service is drug information services. Based on Table 12 above, it can be seen that drug information services at the Wara Selatan Health Center are 100% in accordance with Permenkes number 74 of 2016

Based on Table 12, it is known that drug information services are carried out proactively and passively to medical personnel and patients. Overall drug information services are carried out face-to-face because answering does not require a lot of time. According to Oscar (2016), drug information services provide appropriate and appropriate information that is very important in answering patients and health workers. As for patients, drug information is used so that patients know the purpose and comply with the rules of treatment. Counseling for the community is carried out every month in turn with other health workers, and the pharmacy profession has a Gema Cermat program in. conducting counseling. Gema Cermat is a smart community movement using medicine using leaflets. As for drug information services within the puskesmas environment, posters and leaflets are used.

Table 13. Clinical Pharmacy Service

No.	Indicator	Puskesmas Wara Selatan	
		Yes	No
1	Do you provide counseling in pharmaceutical services at the puskesmas? If yes, did the pharmacist ask about (<i>threeprime question</i>) -what the doctor said about the medicine -how to use -what is the indication of each drug when counseling patients, whether to ask: -Patient's name, purpose of counseling -Explain how to use the medicine, the schedule for taking the medicine and the duration of treatment	✓	
			✓

-Explain the side effects of drugs	
-Drug storage methods	
2 Do you do home care?	
3 Did you visit the patient's ward? If yes, do you self-visits or with other health workers?	
Percentage of conformance	66,6%

The last clinical pharmacy service is counseling and visitation. Based on Table 13 above, it can be seen that the suitability of counseling and visits at Puskesmas Wara Selatan is in accordance with Permenkes number 74 of 2016 by 100%.

Based on Table 13, it is known that counseling is carried out on patients in need such as the elderly, pediatric, and polypharmacy patients. Counseling is carried out at the same time as the prescription assessment because they do not have their own counseling room. In counseling, the pharmacist asks several things about identity, complaints, and what the doctor said. To conduct counseling, a special place is needed because it can increase patient acceptance of the information provided so as to increase patient compliance (Surya, 2003). Homecare is carried out when there are chronic patients accompanied by polypharmacy, because the South Wara Health Center does not have inpatient care, so there are no visits to patients independently or in groups.

4. Conclusion

Based on the results of research conducted at the South Wara HealthCenter, it can be concluded that:

1. The pharmacist in charge at the South Wara Health Center has managed pharmaceutical preparations, medical devices, and consumable medical materials based on Health Ministerial Regulation Number 74 of 2016.
2. The South Wara Health Center has carried out 97% of the Processing of Pharmaceutical Supplies and Consumable Medical Materials, and Clinical Pharmacy Services as much as 94.4% based on Health Ministerial Regulation Number 74 of 2016 with a good category

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